



Welcome to Hotel Rigi

We wish you a wonderful stay with us and are happy to assist you with any questions – enjoy your stay!

Silvan und Mariana Wirz and the entire Team

Check-In	Check-Out
from 3 PM	until 10 AM

Restaurant

Our kitchen team looks forward to treating you to a delicious meal.

Breakfast	07.30 AM – 10 AM
Lunch	at 12.30 PM
Dinner	at 6.30 PM

The restaurant is open from 12.00 – 14.00 PM and 18.00 – 21.00 PM. Our Honesty Bar is available 24 hours a day, offering drinks, light snacks, and a cozy place to relax.



Adapter	International adapters are available at the front desk for a deposit of CHF 10.												
Air Conditioning	<p>Air conditioning is not available in the rooms.</p> <p>On hot days, we recommend that our guests close the blinds in the morning to keep the temperature down. Closed windows also help maintain a constant temperature.</p> <p>On cold winter days, we are happy to provide additional blankets or portable heaters. Please simply ask at the front desk.</p>												
Allergies	<p>Do you have allergies or food intolerance? Please let us know as soon as possible, and we will be happy to adjust your meals accordingly.</p> <p>Our mattresses and pillows are equipped with ENCASING covers. The unique Evolon fabric provides effective protection against dust mites and house dust.</p>												
Baby crib	We are happy to provide a crib in your room upon request. Please contact the front desk to arrange this.												
Bathrobe	Bathrobes are available at the front desk. We charge CHF 5 for the rental, plus a deposit of CHF 20.												
Beverages	Drinks such as tea, coffee, soft drinks, wine, and beer are available directly at the Honesty Bar. Information about our beverages is also available at the restaurant.												
Bicycle	You can park your bicycle in the designated bike racks in the courtyard. Upon request, you can also park your bicycle in our garage, where it will be locked up and secure. Please note that access to the garage is only available during reception hours from 8 a.m. to 9 p.m., and we assume no liability.												
Breakfast	The breakfast buffet is in the main building (Rigihaus). If you're coming to the hotel from the lake, it's immediately on your right. Breakfast is served daily from 7:30 a.m. to 10:00 a.m.												
Check-In	Your room will be available from 3:00 PM.												
Check-Out	Please vacate your room by 10:00 AM and return the key to the front desk. You are welcome to leave your luggage at the front desk.												
City Tax	<p>The city and resort tax is a tourism fee paid per night and used to fund the municipality's tourism infrastructure and services. Children under 16 are exempt from the city and resort tax.</p> <table><tr><td>1. April to 15. October</td><td>CHF 4.80</td></tr><tr><td>16. October bis 31. March</td><td>CHF 3.30</td></tr></table>	1. April to 15. October	CHF 4.80	16. October bis 31. March	CHF 3.30								
1. April to 15. October	CHF 4.80												
16. October bis 31. March	CHF 3.30												
Cooking	Cooking in the room is prohibited.												
Copies	Copies can be made at the front desk for a fee (per copy). Please inquire at the front desk for exact prices.												
«Do Not Disturb»	If you do not wish to be disturbed in your room or do not require room service, you take the "Do Not Disturb" sign, which you have in your room, and hang it on the outside of your room door.												
Doctor	Emergency medical service (Doctor on Call – CHF 3.23 / Min.) 0900 11 14 14												
Emergency Numbers	<table><tr><td>International general emergency number</td><td>112</td></tr><tr><td>Police</td><td>117</td></tr><tr><td>Fire Department</td><td>118</td></tr><tr><td>Ambulance</td><td>144</td></tr><tr><td>Poison Control</td><td>145</td></tr><tr><td>Rega</td><td>1414</td></tr></table>	International general emergency number	112	Police	117	Fire Department	118	Ambulance	144	Poison Control	145	Rega	1414
International general emergency number	112												
Police	117												
Fire Department	118												
Ambulance	144												
Poison Control	145												
Rega	1414												
Extra Blanket & Pillow	We are happy to provide additional blankets and pillows upon request.												



Fire Prevention & Emergency Procedures

Comprehensive fire prevention measures have been implemented throughout our hotel. Monitoring is provided by an automatic fire alarm system, by staff during the day, and by the fire brigade at night.

Please observe the following rules:

When occupying your room

Please take note of the escape plans on your room door (emergency exits, staircases, fire extinguishers).

In case of fire

- Pay attention to alarms and remain calm
- Follow instructions from hotel staff or the fire brigade
- Do not use the elevator
- Assembly point is the parking lot next to the hotel

If a fire is discovered

- Report immediately (Reception or Fire Department 118)
- Close doors and windows

If smoke is in the corridor

- Stay in your room
- Keep the door closed
- Make yourself visible at the window

For fire prevention

- No smoking anywhere in the hotel, including balconies
- Do not dispose of smoking materials or matches in waste bins
- Do not use candles or incense sticks in the rooms
- Do not use personal heating devices

Guest Card

Upon payment of the visitor's tax, you will receive the guest card for the Weggis Vitznau Rigi Lucerne tourism region. This card entitles you to various discounts. A list of these can be found on the information board in the lobby. The front desk will be happy to print out the guest card for you.

Guest Laundry

You are welcome to drop off your laundry in a laundry bag for cleaning. You can pick up a laundry bag at the front desk. For washing, drying, and ironing, the following prices per item apply:

Blouses	CHF	4.50
Trousers	CHF	4.50
T-Shirts	CHF	3.50
Socks (pair)	CHF	1.50
Underwear	CHF	2.00

Honesty Bar

Our Honesty Bar is available 24 hours a day. Enjoy amenities such as coffee, tea, soft drinks, alcoholic beverages (beer, wine), and snacks. Please inform the reception about your consumption, or write it on the provided list.

Hotel Entrances

The hotel entrances are automatically open from 8.00 AM to 9.00 PM; outside these hours, they are closed. You have an additional key attached to your room key, which allows you to open the doors at any time.

Information

You can obtain all kinds of information, brochures, and flyers at the front desk. Our front desk team is happy to assist you with advice and further information between 8.00 AM and 9.00 PM.



Internet	<p>We offer free wireless LAN (high-speed Internet) throughout the hotel. You can log in to the Wi-Fi as follows:</p> <ul style="list-style-type: none">• Select network: Free_Hotel_Rigi• Open your web browser: www.pwlan.ch• Select: SMS Login• Enter your mobile number with country code• A code will be sent via SMS• Enter the code, accept the Terms and Conditions, and log in• No need to log out when ending your session				
Iron & Ironing Service	<p>Upon request at the front desk, we will gladly provide you with an ironing board and an iron free of charge. Our housekeeping team can also iron your laundry on request. Between 9 a.m. and 4 p.m., your laundry will be returned within one hour. Prices per item can be found under Guest Laundry.</p>				
Key	<p>Your electronic room key also serves as a master key, giving you access to both red entrance doors and the front door of the lake house. Please always take the key with you in the evening, as the buildings are automatically locked at 9:00 PM.</p> <p>If you need to use our on-call service at night for access to the building or your room, a flat fee of up to CHF 80.00 per call will be charged.</p>				
Lake Access	<p>Enjoy our hotel's private, direct access to the lake. Bath towels are available at the reception.</p>				
Late Check-Out	<p>Subject to availability, we are happy to offer a late check-out—please inquire at the front desk.</p> <table><tr><td>Until 2:00 PM</td><td>50% of the accommodation cost</td></tr><tr><td>After 2:00 p.m.</td><td>100% of the accommodation cost</td></tr></table>	Until 2:00 PM	50% of the accommodation cost	After 2:00 p.m.	100% of the accommodation cost
Until 2:00 PM	50% of the accommodation cost				
After 2:00 p.m.	100% of the accommodation cost				
Laundry Change	<p>For ecological reasons, towels are only replaced when left on the floor. If they are hanging, it means you do not wish a change. If you would like a daily bed linen change, please inform the reception.</p>				
Lido / Indoor Pool	<p>The Weggis Lido/Indoor Pool is located approximately 300 m along Seestrasse toward Hertenstein. The opening hours are posted on the information board in the main building. (Free admission with the Weggis guest card).</p>				
Lost and Found	<p>Lost items are kept for six months. Please contact the front desk if you've left something behind.</p>				
Luggage	<p>If you need help with your luggage, we are happy to assist you at the front desk. We are happy to store your luggage for you at the front desk on your arrival or departure day. We assume no liability for stored luggage.</p>				
Newspapers	<p>Daily newspapers and magazines are available for you daily in the restaurant.</p>				
Parking	<p>The hotel does not have its own parking lot.</p> <p>There are approximately 30 paid parking spaces available next to the hotel (Unterdorf). Additional parking is available near the indoor pool/Lido.</p> <p>You can pay the parking fees directly via the parkingpay app or TWINT, or pay at the meter with exact change</p>				
Payment Methods	<p>You can pay at the front desk using the following methods: cash, Mastercard, Visa, Maestro, V-Pay, TWINT, and Postcard.</p>				
Pets	<p>We charge CHF 10.00 per dog per day (food not included). For hygiene reasons, dogs are not permitted in the restaurant.</p>				
Post / Stamps	<p>A mailbox is located directly across from the hotel at Seestrasse 52. Stamps are available for purchase at cost upon request.</p>				



- Public Transportation** Seminar-Hotel Rigi is easily accessible by public transportation.
- By train and bus from Luzern**
The S3 runs every 30 minutes from Lucerne to Küsnacht am Rigi; from there, you can take the bus (line 502/508) to Weggis Dorfplatz. From there, it is a 10-minute walk to the hotel.
- By train and bus from Zürich**
From Zurich, take either the IR70 to Lucerne and then the boat to Weggis, or the IR75 to Rotkreuz, then the B653 bus to Küsnacht am Rigi, Honegg, and then the B508 bus to Weggis Dorfplatz.
- By boat**
Direct connection from Lucerne to Weggis (approx. 50 minutes).
- Quiet Hours** Starting at 10:00 p.m., we ask that you observe quiet hours in the hotel, as well as in the courtyard and the lakeside garden. Thank you for your cooperation.
- Reception** We are here for you starting at 8:00 a.m. and are generally open until 9:00 p.m.
- Restaurant** We look forward to treating you to a culinary experience in our restaurant. Please let us know in advance so we can plan accordingly. Our restaurant's hours are as follows:
Breakfast: 07:30 AM – 10:00 AM
Lunch: 12:00 PM – 02:00 PM
Dinner: 06:00 PM – 09:00 PM
For special requests (allergies, food intolerances), please contact us so our kitchen team can accommodate your needs.
For your information: Please notify the front desk or service staff of any changes 24 hours in advance. This means by 12:30 PM the day before for lunch and by 6:30 PM the day before for dinner. If you cancel later than this, you will be charged for the meals. Thank you for your understanding.
- Room Cleaning** Rooms are cleaned daily.
- Safe** Our rooms are not equipped with a safe. You are welcome to leave your valuables at the reception desk. We will store them for you in our Hotel safe.
- Sewing Kit** A sewing kit is available free of charge at the front desk.
- Shoe-cleaning sponge** is available free of charge at the front desk.
- Smoking / Candles** Smoking is prohibited throughout the hotel, **including on room balconies. A fee of CHF 250.00 will be charged for non-compliance.** If you have any questions, please contact the front desk. We ask that you limit smoking to the garden area.
For fire safety reasons, candles or incense sticks should not be lit in the rooms or halls, as our fire alarms are very sensitive and this could trigger a fire alarm.
- Taxi** Rigi Taxi will gladly take you to your desired destination, subject to availability. They can be reached at +41 79 850 90 00.
- Toiletries & Slippers** Toiletries such as toothbrushes (including toothpaste) and shaving kits, as well as slippers are available at the front desk upon request at the following prices:
Toothbrush-Set CHF 6.00
Slippers CHF 5.00
Shaving kit CHF 4.00
- TV** Each of our rooms is equipped with a TV featuring international channels and radio stations. A channel guide is provided in the room.
- Umbrella** We are happy to provide you with an umbrella during your stay for a deposit of CHF 20. Please return it by checkout at the latest.
- Wake-up Service** Please contact the front desk directly if you would like a wake-up call.
- Water** The tap water is safe to drink. You can also buy mineral water at reception.